FM UNIFORM FEEDBACK

SURVEY RESULTS
• 454 Responses – out of approximately 700 employees who wear uniforms = 62% response rate!
• Vast majority report receiving uniforms from FM Warehouse
SURVEY RESULTS

Q3 - Do you like your overall uniform?
432 Responses

- Yes: 143 responses
- Somewhat: 214 responses
- No: 75 responses

- Majority “somewhat” like uniform or like their uniform
SURVEY RESULTS - SHIRT

Q4: Rate the fit, material and features of your uniform SHIRT you wear the most:
407 Responses

- Fit (size, length):
  - Bad: 58
  - Neutral: 136
  - Good: 213

- Material (thickness, durability):
  - Bad: 68
  - Neutral: 161
  - Good: 176

- Features (pockets, storage, colors):
  - Bad: 74
  - Neutral: 154
  - Good: 176

- Note drop-off in overall respondents
- 407 completed rating, 141 individual comments
SURVEY RESULTS - SHIRT

**FIT**
- 52.3% -- good
- 33.4% -- neutral
- 14.3% -- bad

**MATERIAL**
- 43.3% -- good
- 39.6% -- neutral
- 16.7% -- bad

**FEATURES**
- 43.3% -- good
- 37.9% -- neutral
- 18.2% -- bad

**SUMMARY**
- **FIT**: highest percentage of good ratings
- **FEATURES**: highest percentage of bad ratings
- **FEATURES & MATERIAL**: good and neutral ratings were almost equal
SURVEY RESULTS - PANTS

Q5: Rate the fit, material and features of the uniform PANTS you wear the most:

397 Responses

- Fit (size, length):
  - Bad: 114
  - Neutral: 121
  - Good: 161

- Material (thickness, durability):
  - Bad: 74
  - Neutral: 167
  - Good: 155

- Features (pockets, storage, colors):
  - Bad: 75
  - Neutral: 148
  - Good: 172

- 397 completed rating, 122 individual comments
SURVEY RESULTS - PANTS

FIT
• 40.6% -- good
• 30.5% -- neutral
• 28.7% -- bad

MATERIAL
• 42.1% -- neutral
• 39.1% -- good
• 18.6% -- bad

FEATURES
• 43.3% -- good
• 37.3% -- neutral
• 18.9% -- bad

SUMMARY
• FEATURES: highest percentage of good ratings
• FIT: highest percentage of bad ratings
• MATERIAL: neutral was highest rating
SURVEY RESULTS - JACKET

Q6-Rate the fit, material and features of the uniform JACKET you wear the most:

388 Responses

- **Fit (size, length)**: 33 Bad, 135 Neutral, 220 Good
- **Material (thickness, durability)**: 43 Bad, 142 Neutral, 203 Good
- **Features (pockets, storage, colors)**: 29 Bad, 150 Neutral, 209 Good

- 388 completed rating, 77 individual comments
SURVEY RESULTS - JACKET

FIT
• 56.7% -- good
• 34.8% -- neutral
• 8.5% -- bad

MATERIAL
• 52.3% -- good
• 36.6% -- neutral
• 11.1% -- bad

FEATURES
• 53.8% -- good
• 38.7% -- neutral
• 7.5% -- bad

SUMMARY
• FEATURES / FIT / MATERIAL: all had high percentages of good ratings
• Fewer individual comments
SURVEY RESULTS - HAT

369 completed rating, 94 individual comments
## SURVEY RESULTS - HAT

### FIT
- 43.3% -- neutral
- 32.8% -- good
- 23.8% -- bad

### MATERIAL
- 44.4% -- neutral
- 29.8% -- good
- 25.7% -- bad

### FEATURES
- 44.1% -- neutral
- 30.1% -- good
- 25.7% -- bad

### SUMMARY
- FEATURES / FIT / MATERIAL: all had high percentages of neutral ratings
- Highest percentage of bad ratings across all uniform items
SURVEY RESULTS – OVERALLS/BIBS

Q8: Rate the fit, material and features of the uniform OVERALLS/BIBS you wear the most:
353 Responses

- Fit (size, length): 37 Bad, 177 Neutral, 139 Good
- Material (thickness, durability): 30 Bad, 176 Neutral, 146 Good
- Features (pockets, storage, colors): 26 Bad, 175 Neutral, 151 Good

- 353 completed rating, 72 individual comments
SURVEY RESULTS – OVERALLS/BIBS

FIT
• 45.4% -- neutral
• 35.6% -- good
• 9.5% -- bad

MATERIAL
• 45.2% -- neutral
• 37.4% -- good
• 7.7% -- bad

FEATURES
• 44.9% -- neutral
• 38.7% -- good
• 6.7% -- bad

SUMMARY
• FEATURES / FIT / MATERIAL: all had high percentages of neutral ratings
• Comments that this didn’t apply – it may have been unclear to skip the question
SURVEY RESULTS – OVERALL COMMENTS

MORE OPTIONS

• Many expressed desire for more variety and options, such as different styles of pants, shirts, and jackets.

• Some mentioned the need for better quality uniforms, including shirts, with a focus on comfort, durability, and breathability.

• Several requested the return of specific clothing items that they found comfortable and preferable.

SIZE & FIT

• Fit and sizing issues were raised by some respondents, particularly for those who require smaller or different-sized uniforms.

• A few respondents mentioned challenges with the uniform distribution process and the need for more flexibility.

COLORS & DESIGN

• Requests for more color options were common, with some employees wishing for a change from the standard blue uniforms.

• Concerns were raised about the design elements, including large logos or graphics on the back of shirts and hoodies.
HOT WEATHER

• Some respondents mentioned the need for cooler, lighter materials and clothing options, particularly for hot summer months.

• Suggestions included having shorts and shirts made from moisture-wicking materials for comfort during hot weather.

COLD WEATHER

• Some respondents pointed out the need for better winter gear, with durable and warmer options for those who work in colder weather conditions.

PROFESSIONAL APPEARANCE

• Several respondents emphasized the importance of maintaining a professional appearance as representatives of UVA while performing their jobs.

• There were suggestions for providing uniforms that represent a sense of pride and professionalism.
COLLABORATION & INPUT

- Some respondents recommended involving employees in the uniform selection process, considering personal preferences, and potentially providing a platform for online orders.

VENDOR OFFERINGS

- Some respondents asked about updating the current vendor used to seek a vendor whose focus is trades wear specific and/or the possibility of featuring multiple vendors based on FM need.